*Questions about the <u>Cottages</u>:

How many Cottages do you have? We have a total of Eleven Cottages. Six, one bedroom cottages and five, two bedroom cottages. The one bedroom cottages will sleep three people with two in the bedroom and one in the living room area. The two bedroom cottages sleep two people in each bedroom and one in the living room.

What size are the beds? All Cottages have single beds, one king size beds may be requested when making a reservation before the check in date.

Are linens and daily housekeeping included? Bed linens and towels are provided. Daily housekeeping is included during our prime season rate period. (Includes: cottage cleaning, making beds & towel exchange if needed). No daily housekeeping is provided during early & late season rate period. (Towel exchange by arrangement or bring your own). Please bring your own beach towels for swimming.

Do the Cottages have bathroom and Shower? Yes, each Cottage has a bathroom with hot showers.

Do the Cottages have Refrigerators? All Cottages have small hotel size refrigerators.

Do the Cottages have Televisions? Only the three one bedroom cottages located next to the dining hall have TV's. The cottage names are Wynkin, Blykin, & Nod. There is also a television in the lounge area of the Lodge.

Do the Cottages have Hair Dryers? They do not. Please bring your own. If you have forgot yours, we do have some to use. Just ask if you need one.

Do the Cottages have Coffee Makers? They do not. You are welcome to bring your own coffee maker and coffee supplies. The staff is normally in the dining room around 7:am and you are welcome to walk up to get a cup or two for your morning fix.

Do you permit smoking in the Cottages? We do not, we respectively ask that all smoking is done on the porches with the inside doors closed. We also ask that disposal of all cigarette and cigar butt are done properly.

*Questions about the Meal Plan:

What is American Plan? American Plan, means that the quoted Lodging rate includes three meals a day (Breakfast, Lunch & Dinner).

What is Modified American Plan? Modified American Plan, means that the quoted Lodging rate includes two meals a day (Breakfast & Dinner).

What time are meals served? Full breakfast is served from 8-9 am. Lunch is packed in one of our cooler and is ready to go at breakfast time. Dinner is served at 5:pm. Late meals can be arrange in advanced.

What if I can not make it to scheduled meal times? Many of our Guests schedule early morning trip with a Guide or other day long outings. Advanced arrangement can be make for meals. We can arrange a continental breakfast served from 6-8 am. and the evening meal can be held for you or we can pack you double lunches for the day.

What if I have food allergies or dietary concerns? We try to work with you as best as we can to accommodate your needs and concerns. It is best that you talk to us before your arrival, so we can have the necessary food items on hand. You are welcome to bring needed food items and we will work with you in preparing it for your meals.

*Questions about the Fishing:

Do I need a Fishing License in Maine? Yes, persons 16 years and older are required to be in possession of a valid Maine fishing license while fishing or transporting fish.

Do you sell Maine Fishing Licenses? We do sell Licenses, You will find a fishing license form on the rates page of our web-site. Fill in the your general information and send it back to us. We will have the fishing license ready for you on your check in day. By doing this, it saves time during your check in process. Or we can issue one any time during your stay with us.

What kind of Fish will I find in Salmon Lake? Brown Trout, Brook Trout, Smallmouth Bass, Largemouth Bass, Chain Pickerel, White Perch, Yellow Perch, Black Crappie, Pumpkinseed Sunfish, White Sucker, Bullhead Hornpout, American Eel, Rainbow Smelt and Minnows. There are no Northern Pike in Salmon Lake, however they can be found in the other nearby lakes within Belgrade Lakes Region. We will be happy to help you with making fishing arrangement on any of our chain of lakes.

*Questions about the Fishing:

Why do you have a catch and release fishing policy? Catch, photograph and release has been a strict policy here at Whisperwood for well over 28 years. During course of our open fishing season, Guests from our camp put a lot of fishing pressure on the lakes. If our Anglers were taking the fish that they catch, we would not have the quality fishery that we have today. The benefits of the policy can be seen in the faces of our Guests, as they happily display the nice size fish that they have caught (see the Big Bass page of our web site). We sincerely thank our Guests for their conservation efforts!

What do I bring for fishing tackle? This is the number one, "million dollar" question that we get from everyone! It all depends greatly on the species of fish that you may be targeting. Bass seem to be the target that the majority of our Guests ask about. In Salmon Lake, your common swimbaits, crankbaits, & jerkbaits work well in the right locations. Soft plastic baits in darker colors normally seem to work best in our lakes. Soft plastic grubs, tubes, minnows and craws all do well here. The (5" Yamamoto Senko) soft worm is a good go to bait if things get slow, again in dark colors. The black with blue flake colored Senko, used wacky style is a favorite of our Guides in this area. Spinner baits and Jigs do well in the evening hours. We do have a good selection of fishing tackle, that has been proven to work here in the Belgrade lakes Region here in our Tackle & Gift Shop. We will always be happy to help you with the right selection.

Do you have a tackle shop? We do have a fishing tackle & gift shop here at Whisperwood. We sell a nice selection of fishing gear with tackle and lures that have been proven to work well here in the Belgrade Lakes. The gift shop has a selections of tee-shirts, sweatshirts, fleece jackets & vest, fishing shirts and Maine souvenir items as well as common thing that you may want or need during your stay with us. (marshmallows for the camp fire, sunscreen, tooth brush, tooth paste... items to save you a trip to town).

Do you rent fishing rods? Yes, we do have used rods to rent ... however we encourage Guests to bring the rods that they are most comfortable with. We do have a small selection of fishing rods for sale in our tackle shop. If you are using a Maine Guide, they provide all fishing gear, However they also encourage you to bring along your favorite rod.

Do you sell live bait? Subject to availability, we do sell live worms/crawlers on site. Live smelts and shiners normally can be found at local area bait dealers with in 5 miles of Whisperwood.

*Questions about Boating:

Do I need a boat operators training certificate to rent a boat in Maine?

No, it is not required. If you are renting a boat from us. We will instruct you on the safe operation of the boat, local laws and give you a map to point out some of the hazards to avoid in the Lake.

Can I bring my own Boat? We certainly encourage, Guests to bring their own boats if they have one. We provide launching service to help you get your boat in and out of the water.

We have a 20 slip marina dock with bumpers to protect the boat, as well as electrical power at each slip to recharge your on board equipment. Here is a \$15 per day docking fee. We do have gasoline & oil available.

Do you sell the state required boat sticker at Whisperwood? We do sell the Lake & River Protection Stickers. **\$20 fee.** All motorized watercraft on inland waters must display this sticker. Failure to do so can result in fines of \$100 to \$250. All funds from the sticker fees are used in prevention and control of the infestation of invasive aquatic plants in Maine's inland waterways.

4/19/16

*General Questions:

Service Charge?

The service charge is used to provide our staff with a higher than minimum wage.

Customers sometimes ask if it is permitted to tip the staff over and above the service charge. Yes if you would like to give any staff member an extra tip please feel free to do so. We just ask that you remember both your cabin cleaners and wait staff. They always appriciate it.

Late night adventures? We ask guest who come in after 10pm please park by the Rec Hall, please not set you car alarm, shut you car doors quietly and talk quietly so that people in the cabins aren't disturbed.

Early Am Adventures? If you need to go out before 7am we ask that you please be very quiet and park your car by the Rec Hall the night before so as to not disturb other guest.

Guest visitors? We do allow outside visitors for the day but we ask that they do not use any of the amenities with out discussing it with us. Prior arrangements must be made and they must check in with us at the office when they arrive.

Early morning coffee? Our staff will make coffee at 7am when you come in an ask. If you would like it earlier you may either bring your own coffee pot or make arrangements the night before.

Lobsters? If you would like lobsters while you are here we will be more than happy to cook them for you. If we are going to town that day we would be happy to pick them up but if not we ask you to pick them up, the cost will be what ever they cost.

Cabin Furniture? People sometimes ask if they can take the cabin furniture out side. We ask that you use the chairs down by the lake for outside use.

Do you have a beach & can I swim in the lake? We have a typical Maine waterfront with a gradual slope into the water which has a little sand and small pebbles. The lake if great for swimming and we have a designated swim dock and area. We ask that you bring your own swimming towels since our cabin towels are for cabin use only. Swim toys are welcome. We do sell sun tan lotion in our gift shop.

Swim Towels? If you have forgotten your swim towel please ask to borrow one from us. Please do not take the cabin towels outside.

Clothing? Guest frequently ask what do I need to bring for clothing. In May, the first part of June and September you will definitely need some warmer clothing such as heavy jackets, gloves and hats along with the basics. The rest of the summer its the basic summer clothing, t-shirts, shorts, swim suit, log sleeve shirts, pants, sweatshirts, wind breakers and always a rain suit.

Flying insects (bugs)? We do have black flies and mosquito but they usually aren't to bad our area. The first warm spell in May they do come out but then dye down the rest of the summer. Sometime around dusk they may be present but they go away when it gets dark. We do sell bug repelent in our gift shop.